

**OVER
4 Decades
OF SERVICE AND
EXPERTISE!**

OUR QUALITY ASSURANCE GUARANTEE

Every part we sell is guaranteed against defects for 1 year from purchase date. If the part does not perform as expected, return it within 30 days from the date of purchase for an exchange or refund—see exceptions.*

As a direct importer, we are able to offer lower prices on virtually every part and accessory we sell because we pay no licensing fees, no distribution fees, no dealer fees and no import agent fees.

Since 1970, we've built our reputation on offering premium-quality parts and fast, efficient service at fair prices.

Thank you for shopping with us. We look forward to doing business with you for many, many years to come! Visit us and order online at RoverParts.com or MiniCarParts.net.

IN ORDER TO SERVE YOU BETTER...

...we've developed these policies in our effort to simplify our shipping process... and ensure your satisfaction.

RETURNS to avoid service charge:

- **Before returning an item, you must call us for your Return Authorization Number.**
- The Return Authorization Number must be clearly legible on the outside of the box.
- Returns must be made in their original cartons and be in new, saleable condition.
- A copy of the invoice and a Merchandise Return Form (see reverse) along with a brief description of why the item is being returned, must be packed in the box.
- In the event you received a defective part, it will be replaced with another (if available) when returned within 30 days.
- All items must be returned shipping pre-paid.
- ***There is no return on special order parts. Special orders must be pre-paid in advance.**
- ***There is no return on workshop or parts manuals, diagnostic equipment, paint or paint supplies, videos/DVDs or CDs. All diagnostic equipment is warranty period exchange only; no returns.**

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- ***There is no return on electrical parts, including gauges, relays, lights, bulbs, starters, alternators, regulators, switches, and wiring harnesses.**
- Claims for shortages or deduction for erroneous charges must be presented within ten (10) days of receipt of goods.

DAMAGED SHIPMENTS:

- **Damaged shipments are the responsibility of the carrier. Should your shipment packaging appear to be damaged or opened when you receive it, check the contents in the presence of the driver. Report any discrepancies and file a damage claim with the carrier at that time.**
- **Recording damaged shipments is the responsibility of the customer. You must have the driver note all damages on the freight bill before you sign for the package, if you choose to accept the package.**
- **Save all packing materials your order was shipped in until your claim is settled.**

TO SHIP US A RETURNED PART:

- 1) Returns are accepted at our Clifton Park, NY Headquarters. That address is: Atlantic British Ltd., Customer Returns, 6 Enterprise Avenue, Clifton Park, NY 12065.
- 2) Be sure it meets all the RETURN requirements (stated to the left.)
- 3) The original packing slip or a copy, along with a completed merchandise return form (on back) must accompany the return. (Remember to keep a copy for your records!)
- 4) The Return Authorization Number must be printed on the outside of the returned package. **Returns received without a Return Authorization Number will be charged a 15% research fee.**
- 5) All returns must have shipping charges pre-paid, including duties, custom and special handling charges, where applicable. C.O.D.'s will not be accepted.
- 6) On returns due to OUR ERROR, your shipping expense may be reimbursed based upon standard service, UPS or Fedex charges. If a re-ship is necessary, we will pay standard ground service shipping charges. Please notify us for authorization on Truck Freight parts.
- 7) On returns not due to our error, a restocking fee of up to 20% may be charged.
- 8) **Warranty: Atlantic British Ltd./British Pacific guarantees all parts against defects for 1 year from purchase date.* We offer a full refund or exchange up to 30 days from date of purchase,* provided all the return conditions are met (*excluding special orders, electrical parts, videos and shop manuals, and **diagnostic equipment**). All parts are subject to the manufacturer's warranty for workmanship and material. Labor is not included. Failure of a part due to misuse, incorrect installation or failure of related parts is not covered by warranty and is not the liability of Atlantic British Ltd. or British Pacific.**

Atlantic British Ltd.
East Coast
 Hours M-Th 8am-7pm;
 Fri 8am-6pm Eastern
 6 Enterprise Avenue
 Clifton Park, NY 12065 USA
 Direct: 518-664-6169
 Fax: 518-664-6641

Toll Free: 800-533-2210
 Email: inquiry@AtlanticBritish.com
www.RoverParts.com
www.MinicarParts.net

British Pacific
West Coast
 Hours M-F 8am-5:30pm Pacific
 8543 Lankershim Boulevard
 Sun Valley, CA 91352 USA
 Direct: 661-362-0592
 Fax: 818-683-1965

MERCHANDISE RETURN FORM

(This form must be completed and accompany all returns)

Send to: Customer Returns, Atlantic British Ltd., Halfmoon Light Industrial Park, 6 Enterprise Avenue, Clifton Park, NY 12065. Complete and return this form with merchandise. Send insured and postage-paid. UPS automatically insures up to \$100. We will refuse packages sent COD. We will refund standard ground service shipping costs if we made an error or your product was defective. You may be charged shipping and handling on exchange items that are not like items. If you need assistance call **1-800-533-2210**.

Before you start—Call for your Return Authorization Number.

Company Name _____	Return Authorization # _____
Individual Name _____	Customer # _____
Address _____	Invoice # _____
City _____ State _____	Daytime Phone () _____
Zip Code _____ Country _____	Evening Phone () _____

LIST OF ITEMS RETURNED

REASON CODE*	ITEM NUMBER	QUANTITY	DESCRIPTION OF ITEM	SIZE	PRICE EACH

* To speed up your return, we ask that you provide the reason for your return by placing one of the following codes in the first column marked Reason Code.

- | | | |
|--|--|---------------------------------|
| BO Back order received too late | NP Not as pictured or described (explain below) | WS Wrong size |
| DA Damaged (explain below) | DQ Disappointed in quality (explain below) | CH Changed my mind |
| DE Defective† (See below) | OW Ordered wrong | WI Wrong item shipped |
| NO Item not ordered | CODR COD refused | OT Other (explain below) |

Explanation _____

† **Defective Items (DE):** Defective items require vehicle model, VIN #, mileage and defect description to be covered for warranty replacement. Please enter this information below if your item is defective.

ITEM NUMBER	VEHICLE MODEL	VIN #	MILEAGE WHEN PART(S) INSTALLED	CURRENT MILEAGE	DETAILED DESCRIPTION OF DEFECT

SELECT YOUR EXCHANGE OR REFUND

(NOTE: CORE REFUNDS CAN TAKE UP TO 4-6 WEEKS.)

- Even Exchange**
 Exchange for Items Below
 Credit Card Refund†
 Place Open Credit on My Account *(For Future Use)*

† Credit Card # must be provided – call 800-533-2210

ITEM NUMBER	QUANTITY	DESCRIPTION	PRICE	TOTAL

****INCOMPLETE RETURN FORM OR RETURNS MISSING A VALID RETURN AUTHORIZATION NUMBER WILL BE CHARGED A 15% RESEARCH FEE.**